



# Massachusetts PROVINCETOWN

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For Immediate Release – March 19, 2020: 10:00 AM  
A message from Provincetown Town Manager, Robin Craver

In an effort to keep Provincetown's residents and businesses informed regarding ongoing COVID-19 developments, we continue to provide updates regularly on the Town's website and Facebook. The below includes updates since my last letter to residents, Monday, March 17, 2020.

- The Provincetown COVID-19 webpage <https://www.provincetown-ma.gov/1313/COVID-19-Coronavirus-Information-Page> is updated daily.
- In addition to the webpage, residents are encouraged to stay informed and to sign up for emergency alerts at <https://alerts.provincetown-ma.gov/>.
- All Town departments subject to the building closure to the public have developed protocols and procedures to continue public-serving operations, check the Town's homepage for a list of ways to continue to conduct Town business. Staff is working to provide better communications across Town channels.
- PTV will be running public service announcements for the community every day at 10 am and 4 pm.
- After the Governor's March 15th Order prohibiting gatherings larger than 25 and take-out food service only, the Provincetown Health Department visited all open food establishments to ensure they are compliant and to answer any questions they have. An email to all food service establishments was sent on Monday, March 16th. Everyone is encouraged to practice social distancing, which is to avoid crowded areas, work remotely if possible, and when necessary deliberately increasing the physical space between people to avoid spreading illness.
- The Health and Licensing Departments will continue to reach out to the business community to ensure that businesses are informed and complying with the declarations coming from the Governor and Department of Public Health.
- **The Transfer Station will ONLY be open during normal business hours for private haulers and residents that do not have curbside collection. All other residential customers are required to use the Town provided curbside service. The swap shop will remain closed. Starting Tuesday March 24<sup>th</sup>, the recycle center will be closed. We will not be allowing yard waste drop-off, mattress recycling, or other services that require cash/credit transaction.**



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- The Town is conducting Virtual Regulatory Town Board Public Hearings and online live stream on PTV <http://www.provincetowntv.org/watch.html> allowing boards members and the public the opportunity to provide input on the applications without putting anyone at risk. To participate, check the online posted agenda for call in instructions. Non-essential town board and committee meetings will be postponed.
- The Building Department is continuing to conduct inspections and review plans. Community Development is continuing to accept permit applications, fee payments, and inspection requests left for the Department in the drop box at the lower Ryder Street entrance of Town Hall. When dropping off paperwork or a payment call 508-487-7020 or 508-413-9600 to notify Community Development staff.
- The Provincetown Schools are closed. The Schools are offering food to students in the interim with twice weekly pick-ups on Tuesdays and Fridays. For more information or to see how you can help the Schools, check their website <http://www.provincetownschools.com/> or Facebook page.
- The Soup Kitchen in Provincetown (SKIP) is providing meals for pick-up only on a first come first serve basis from 12:30 to 1:30 pm.
- The Treasurer's Office has extended the due date for all motor vehicle excise bills for 2020 Commitment 1 that were due until April 1, 2020. The deadline for payment has been extended by two weeks. Taxpayers can make payments online, over the phone by calling 866-448-1988, through the mail to the address listed on their bill or to Town Hall, or through the drop box outside of the Ryder St Town Hall entrance.
- The Provincetown Health Department is coordinating weekly meetings with local human services agencies to ensure that the needs of Provincetown residents are met during the State of Emergency. The Emergency Management Department will coordinate with existing area service providers (SKIP, ASGCC, Provincetown Canteen Unit, etc.) on how to best utilize volunteers.
- The Provincetown Health Department is also implementing weekly calls with first responder and healthcare partners to understand their needs and facilitate communication among the entities.
  - ❖ Provincetown Local Emergency Planning Committee (LEPC) staff continue to participate in Barnstable County Regional Emergency Planning Committee (BCREPC) calls. Updates from the last call include:
  - ❖ Cape Cod Healthcare and other health care providers are prohibiting visitors from the premises, isolation tents have been erected at emergency departments at the hospitals.
  - ❖ The BCREPC opened the Multi-Agency Coordination Center to assist with response efforts during business hours.
  - ❖ The Massachusetts Emergency Management Agency (MEMA) has partially activated its State and Regional Emergency Operations Centers.



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- Council on Aging Staff has reach out to program participants to inform them that despite the building closure and cancellation of some programs, staff is available to provide assistance and stay connected by providing information, referral and support to older adults through phones and email.
- While the Library is closed to the public, they remain available by phone 487-7094 or email [araff@clamsnet.org](mailto:araff@clamsnet.org) during their regular hours (Monday & Friday 10-5 / Tuesday, Wednesday, Thursday 10-8 / Saturday & Sunday 1-5). Check their website [www.provincetownlibrary.org](http://www.provincetownlibrary.org) for access to online resources like Overdrive for downloadable audiobooks & eBooks and Kanopy for streaming movies. If you need help getting this setup or have any other questions please give them a call. Weather permitting, they are offering free DVDs, CDs, and books for the taking and enjoying at both their Commercial Street & Center Street entrances during their regular hours. When there is a Crop Swap delivery it will be at the Commercial Street entrance in a labeled cooler. Please check their website [provincetownlibrary.org](http://provincetownlibrary.org) and Facebook page and Instagram for updates.
- If you are experiencing any of the following symptoms **fever, difficulty breathing, or cough, call Outer Cape Health Services at 508-905-2888 BEFORE GOING TO ANY OF THEIR HEALTH CENTERS.** They will screen you over the phone and give you directions to get tested based on the results of the screen.

We continue monitoring the situation as it evolves and will revisit and adjust any actions as deemed necessary. It you have questions please feel free to contact me via email at [rcraver@provincetown-ma.us](mailto:rcraver@provincetown-ma.us).

Posted by the Town clerk: [www.provincetown-ma.gov](http://www.provincetown-ma.gov), 3/19/2020 11:55 am dv